Lionbridge

Lionbridge Connector for Sitecore

Version 4.0.0

Release Notes

January 9, 2018

Overview

Welcome to the Lionbridge Connector for Sitecore (Connector). The Connector enables you to automate sending and retrieving content from your Sitecore CMS, which dramatically reduces the effort required to create, maintain, and publish Web content in multiple languages.

How to Contact Lionbridge Connector Support

Email @: connectors@lionbridge.com

Telephone: +1-416-363-0888

You can submit a support ticket either:

- by email
- from the Lionbridge Connectors Zendesk page, using your web browser

To submit a support ticket:

1. Do one of the following:

   - Email connectors@lionbridge.com, and cc (carbon copy) anyone to include in the ticket correspondence.

     Important: Include the information and attachments in your email that are listed in the sub-sections below.

- Create a ticket in Zendesk:

    a. Open the Lionbridge Connectors Zendesk page in your browser: https://connectors.zendesk.com.

    b. Sign in to Zendesk. If you do not have sign-in credentials, see "To view and update your support ticket in Zendesk:" below.

    > **Important:** Include the information and attachments that are listed in the sub-sections below.

    c. Click **Submit a request**.

    d. In the **CCs** field, add anyone to include in the ticket correspondence.

    Zendesk automatically creates a ticket and responds to everyone included in the cc field.

2. Everyone in the original cc receives updates unless they request to be removed from the ticket.

    > **Important:** Check your email spam folder (especially first-time Zendesk users) as sometimes email notifications from Zendesk are marked as spam.

When the issue is resolved, Lionbridge closes the ticket.

Information to include in the support ticket:

- client name
- CMS or content system name and version
- Connector or App version installed
- name of job for which the issue occurs
- date of job submission
- detailed description of the issue
- any error text–copy and paste, if applicable

Files to attach to the support ticket:

- CMS log files for the date the issue occurred
- log files for the date the issue occurred
- screen capture of the issue

To view and update your support ticket in Zendesk:

Important: You must log into Zendesk to view your support tickets there.

1. Open the Lionbridge Connectors Zendesk page in your browser: https://connectors.zendesk.com.

2. In the top-right corner, click **Sign in**, and enter your credentials.

    Note: If you do not have sign-in credentials yet, then click either **Sign up** or **Get a password**, and follow the onscreen instructions.

3. After signing in, click **My activities** to view the tickets you opened or where you are cc'd.

4. To update tickets, you can reply or attach files.

For more information, refer to "Submitting and tracking support requests" in Zendesk's *Help Center guide for end-users*, at: https://support.zendesk.com/hc/en-us/articles/203664386-Help-Center-guide-for-agents-and-end-users.

Important: Zendesk refers to a *support ticket* as a *support request*. These terms are interchangeable.

System Requirements

The Lionbridge Connector for Sitecore (Connector) must be installed on the machine where Sitecore is installed. The Connector supports Sitecore versions 8.0 and higher, including all current releases.

The Connector has no additional hardware or software requirements beyond those of Sitecore CE. For detailed requirements, refer to the appropriate version of the *Sitecore CMS Installation Guide*. This guide is available in the documentation section of the Sitecore Developer Network (SDN) site, at http://sdn.sitecore.net/Reference.aspx. You must log in to this site to access the documentation.

Note about Sitecore Azure: The Connector installation is supported for Sitecore installed via the Sitecore Azure Toolkit 8.2 and higher. The Connector installation on Sitecore installed with the Sitecore Azure Module (Sitecore

8.1 and lower) is not fully supported. For guidance on installing the Connector with the Sitecore Azure Module, please contact Lionbridge Connector Support.

The Connector supports the Mozilla Firefox, Google Chrome, and Microsoft Internet Explorer 11 web browsers.

What's New?

- The Clay Tablet Connector for Sitecore has been renamed and rebranded as the Lionbridge Connector for Sitecore. Some elements of the Connector have been renamed, for example:

  - The **CTC Translation** tab has been renamed to the **Lionbridge Translation** tab.

  - The `CT3 Sample Workflow` workflow has been renamed to `Lionbridge Sample Workflow`. This workflow is located in the following location in the content tree: `sitecore/System/Workflows/Lionbridge Sample Workflow`.

  - The `WorkflowCT3Config` template has been renamed to `Lionbridge Workflow Config`. The `CT3Translation` section of the template has been renamed to `LionbridgeTranslation`. This template is now located in the following location in the content tree: `sitecore/Templates/Lionbridge Settings/Lionbridge Workflow Config/`.

  - In the content tree, `/sitecore/system/Settings/ClayTablet Settings` has been renamed to `/sitecore/system/Settings/Lionbridge Settings`.

  - The items in `/sitecore/system/Settings/ClayTablet Settings` have been moved to `/sitecore/system/Settings/Lionbridge Settings/Lionbridge Connector Settings`.

- The Connector now supports Sitecore 9.0.

- The Connector no longer supports Sitecore versions below 8.0.

- You can now create team profiles, which enable you to restrict team members to selecting specific source and target language and translation providers. You can specify email-notification settings for each team, so that activities related to the team's jobs trigger email notifications.

- You can now send content items in Sitecore search results to the Bulk Translation wizard, where you can send them directly out for translation, to the Translation Queue, or copy the source to the target version without translation.

- You now configure translation providers, also known as LSPs (language service providers), in the new **Translation Providers Configuration** page in the Sitecore user interface. You can migrate translation providers that were previously configured in the `CT3Translation.config`, including translation providers that are currently processing translation jobs. You no longer require key files from Lionbridge: only a Lionbridge license ID is required. In the new **Translation Providers Configuration** page in the Sitecore user interface:

  - You can now configure license IDs, account keys, quotation support, and translation providers.

  - You can now configure Lionbridge Freeway settings, including credentials and the URIs where the Connector receives an authentication token for Lionbridge Freeway and where the Connector can request a list of Lionbridge Freeway analysis codes.

- You can now configure Lionbridge onDemand settings, including API endpoint, API key ID, and API key. This enables the Connector to retrieve onDemand services, which are available for selection when users send content for translation to Lionbridge onDemand.
- You can migrate your license configuration for your current translation providers.

■ You can now configure PO reference numbers that will be available for selection from a dropdown list when sending out content for translation. Previously, you had to enter the PO reference number in a free-form text field.

■ You can now configure the Connector to run in a clustered environment of multiple load-balanced Sitecore servers from within the Sitecore user interface.

Note: Previous configurations using the configuration file have been migrated. Configuration in the Sitecore user interface overrides any configuration in the configuration file.

■ The **Delivery Date** feature, where you can send a requested delivery date to the translation provider, is no longer supported when the translation provider is Lionbridge onDemand. onDemand provides an estimated delivery date based on the content submitted for translation.

■ The **Synchronize Translated Versions** feature has been removed.

Issues Fixed in This Release

Issue ID	Description
SIT-400	Previously, in versions 3.9.10 and higher of the Connector, the translation status of items was sometimes incorrect. This issue has been resolved.
SIT-421	Previously, when installing versions 3.10.x of the Connector with Sitecore 8.1 or 8.2, the translation roles were not created. This issue has been resolved.
SIT-424	Previously, in the **Specify Source Filters** page of the Bulk Translation wizard, selecting `Send all published versions` or `Send all versions values` in the **Item version filter** dropdown list have been removed, because they did not work properly.
SIT-444	Previously, the installation package for version 3.10.2 of the Connector contained some duplicate items. The duplicate items were removed and this issue has been resolved.
SIT-446	Previously, in the Connector version 3.10 or higher, in the **Translation Options** page of the Bulk Translation wizard, selecting the **Assign Translation Workflow to items with no workflow defined?** check box with the `Sending for Translation` state after renaming the corresponding workflow state caused an error, and prevented sending content items to the Translation Queue. This issue has been resolved.

Issue ID	Description
SIT-452	Previously, when sending content for translation from the **Automatic Item export for translation** dialog box, the **Send items to translation provider** radio button was selected, and multiple translation providers were configured, but there were no providers available for selection in the **Send To** dropdown list. This issue has been resolved.
SIT-458	Previously, in the Connector version 3.10.2, when sending an item to translation via workflow, the **Automatic Item export for translation** dialog box reopened after closing it for the first time. This issue has been resolved.

Known Issues

Issue ID	Description
SIT-149	When running the enhanced Workbox from the Launch Pad in Sitecore 8.x, the Workflow ribbon is not displayed properly, so that the **Workflow**, **Filter**, **Sort**, and **View** sections of the ribbon are cut off.
SIT-276	When using the enhanced Workbox version 3.9.7 with the Connector version 3.9.7 and Sitecore 8.1 and Microsoft Internet Explorer 11, scroll bars are not displayed.
SIT-287	After clicking **Cancel** in or closing the **Automatic Item Export for Translation** dialog box, the item's workflow state is displayed in the browser as the next workflow state, although it remains unchanged. **Workaround:** To view the correct workflow state, either click again on the item in the content tree, or refresh the browser.
SIT-293	When using the enhanced Workbox, selecting a value from either the **Language** or **Field** dropdown lists does not automatically update the list of content items. **Workaround:** To update the list of content items, click the **Refresh** button.
SIT-308	When using the enhanced Workbox with Sitecore 8.1, clicking any button with **All** or any link such as **Submit**, **Reject**, or **Translate** does not display the subsequent changes. **Workaround:** To view the changes that should be displayed after clicking any button with **All** or a link, click the **Refresh** button.
SIT-360	When using version 8.0 of Sitecore, in the **Bulk Translation** section of the **Lionbridge Connector Settings** item in the `/sitecore/system/Settings/Lionbridge Settings/Lionbridge Connector Settings` folder, `Bucket [Not in the selection List]` is displayed instead of `Bucket`.

Issue ID	Description
SIT-463	When using the Microsoft Internet Explorer browser, the Lionbridge logo is not displayed properly in the wizard user interfaces.
SIT-476	When upgrading the license key for a translation provider in the **Upgrade** sub-tab of the **Provider** tab in `/sitecore/system/Settings/Lionbridge Settings/Translation Providers Configuration`, after selecting a provider and clicking **Upgrade Provider**, the account key for a different translation provider is displayed in the **Account key** field.